

BILL OF RETURN

You are not completely satisfied with your order? The easiest way to get your money back is to go to any of our stores where you will be refunded immediately if the return is approved.

If the closest shop is too far away or you prefer to make the return to our e-warehouse, pack this bill of return together with your goods. This facilitates handling and helps us match the return to your original order.

ORDER NUMBER	<input type="text"/>
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Your order number is stated in the order confirmation you received by email.

ITEM NUMBER	PRODUCT YOU WANT TO RETURN	QTY

NAME: _____

PHONE: _____ E-MAIL: _____

OCR NO: _____ (in case of invoice payment)

SEND THE RETURN TO:

NTG Logistics AB
Avd. Lagerhaus
Segloravägen 6
SE-504 64 BORÅS
SWEDEN

When you return goods to our e-warehouse, it is you as a customer who pays the return freight and is responsible for the goods until they arrive. We therefore recommend that you always send your package in a way that is trackable.

REFUND:

Card payment

The sum total for the returned goods is transferred directly to the card used in connection with the order. Refunds are made within 14 days.

Invoice

If the invoice is not paid or is not due yet, it is adjusted, and our partner, Klarna, sends a new invoice with a corrected amount by email. To make it possible for us to adjust your invoice, you need to state your OCR number. If you have already paid your invoice, Klarna will contact you for the refund.

THANK YOU FOR YOUR HELP!